



# EXECUTIVE SUMMARY

## EXECUTIVE SUMMARY

- Pacifica Hospital of the Valley (PHV) is a 231-bed safety net hospital located in Los Angeles County and serves 13 zip codes including subacute patient referrals from hospitals 400+ miles away.
- PHV offers complete service lines including: 24/7 Emergency, acute care, ICU, locked Behavioral Health, Subacute SNF, Outpatient Surgery and Rehab, In/outpatient ancillary services.
- In 2021, new program was implemented in collaboration with the California Dept. Of Mental Health offering 26 beds to service covid and non-covid acute patients with medical and behavioral conditions.
- In 2023, Pacifica Hospital was granted the award by Department of Mental Health to open and operate their newly built flagship Behavioral Health Urgent Care Center with 16 adult and 8 adolescent chairs.
- In 2024, Department of Mental Health requested Pacifica Hospital to designate additional 30 acute med/surge beds to accommodate recently released incarcerated individuals.
- In 2024-2025, PHV was awarded a \$3M grant for the Emergency Psychiatric Assessment Treatment and Healing unit (emPATH). This unit serves as the destination for acute mental health patients from the Emergency Room (ER).
- The primary patient population at PHV is the underserved with 84% of the patients living in poverty.
- Additionally, Becker's published an article on April 15, 2022, "US Hospitals with the highest share of patients on Medicaid (Medi-Cal)" and Pacifica Hospital was listed #10 nationwide for having the highest percentage of Medicaid (Medi-Cal) at 84%.



# SAFETY NET HOSPITALS

## DEFINITION OF SAFETY NET HOSPITALS

A safety net hospital is a type of medical center in the United States that by legal obligation or mission provides healthcare for individuals regardless of their insurance, status or ability to pay.

This legal mandate forces safety net hospitals to serve all populations. Such hospitals typically serve a proportionately higher number of uninsured, Medicaid (Medi-Cal), Medicare, low income and other vulnerable individuals than “non-safety net” hospital counterparts.

Safety net hospitals are not defined by their ownership terms; they can be publicly or privately owned. The mission of safety net hospitals is rather to provide the best possible care for those who are barred from healthcare due to the various possible adverse circumstances. These circumstances evolve around financial payments, insurance plans, or health conditions.

Safety net hospitals are known for maintaining an open-door policy for their services. For some safety net hospitals even offer high-cost services like burn care, trauma care, neonatal or inpatient behavioral health.



## SAFETY NET HOSPITALS

### (cont.) **DEFINITION OF SAFETY NET HOSPITALS**

*The Health Care Safety Net for Millions in California*

- Med-Cal provides health coverage for 1 in 3 Californians or over 13 million people
- Medi-Cal partners with 400 hospitals in CA
- Medi-Cal enrollment tops 40% of the county's population (17 counties in CA)
- Importance for Safety Net hospitals is to develop a diversified portfolio of health care plan contracts.

*\* Source California Hospital Association*



# PACIFICA HOSPITAL OF THE VALLEY

## PHV IS A SAFETY NET HOSPITAL

In many areas, reimbursements have gone down, hospital occupancy rates have declined, rural hospitals have closed, hospitals have consolidated, and people have been laid off.

With that being said, under the President/CEO and executive leadership, new lines of service were established and expansion of new contractual arrangements with all major health plans and their product lines such as Medicare, Commercial Medicare and Medi-Cal.

The uniqueness of Pacifica Hospital of the Valley is the privilege of bringing world-class medical care including the medical staff team to a higher level of personalized healthcare that guarantees a standalone standard of care for all residents of the San Fernando Valley, Los Angeles County, and a 500-mile radius from the hospital.

Additionally, due to the quality and reputation of the subacute specialty unit within the hospital, the Pacifica Hospital has been able to build relations with healthcare providers throughout northern and southern CA as a provider of choice to send their acute patients to the subacute unit at Pacifica Hospital.



# PACIFICA HOSPITAL OF THE VALLEY

## MEDICAL AND BEHAVIORAL HEALTH PROGRAM

Pacifica Hospital and Department of Mental Health collaborated together in establishing a unique specialty program to serve patients with acute medical conditions who also have behavioral health issues. Additionally, if the patient is COVID-19 positive, Pacifica is able to provide care for these patients as well. Pacifica Hospital has dedicated 56 beds to serve this population. Referrals for potential patients are being received from other acute care hospitals in southern CA.

In 2021, new program was implemented in collaboration with the California Dept. Of Mental Health offering 26 beds to service covid and non-covid acute patients with medical and behavioral conditions.

In 2023, Pacifica Hospital was granted the award by Department of Mental Health to open and operate their newly built flagship Behavioral Health Urgent Care Center with 16 adult and 8 adolescent chairs.

In 2024, Department of Mental Health requested Pacifica Hospital to designate additional 30 acute med/surge beds to accommodate recently released incarcerated individuals.

In 2024, PHV was awarded a \$3M grant for the Emergency Psychiatric Assessment Treatment and Healing unit (emPATH) program. The emPATH unit serves as the destination for acute mental health patients from the Emergency Room (ER).

Pacifica Hospital is recognized as the frontier of this new specialty program and is planning to provide training for other hospital providers on how to develop and manage this level of service and program.